## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Racine

## **Notes**

This report includes Provider Inspection Summaries (Facility Profiles) for Residential Care Apartment Complexes in Racine County.

The report is a PDF (Adobe Acrobat) document and includes a total of 16.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Corrected

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

#### **Facility Information**

Facility Name: PARKVIEW GARDENS I ASSISTED LIVING (0016959)

Address: 5321 DOUGLAS AVE, CALEDONIA, WI 53402

License Status: REGULAR

Licensed/Certified/Registered 12/1/2017 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

**Survey History** 

Survey ID: 0141330 End Date: 11/8/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0135446 End Date: 12/22/2020 Type: STANDARD Purpose: SURVEY

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #QFPN11 Served 1/16/2021

Compliance
Deficiencies Cited Subject Area Verified

Deficiencies CitedSubject AreaVerified89.26(4)ANNUAL REVIEW2/28/21

#### **Enforcement History (PARKVIEW GARDENS I ASSISTED LIVING--0016959)**

Date: 1/16/2021 SOD #QFPN11 Appealed: No

Sanctions

ORDER TO COMPLY

## This is Page 2 of 16 total pages. If printing this report ensure that your printer is set to print only the desired pages.

## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

### Complaint History (PARKVIEW GARDENS I ASSISTED LIVING--0016959)

Date Complaint Received: 6/3/2022 Date Investigation Completed: 11/8/2022

Subject Area(s) Result SOD #

STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

#### **Facility Information**

Facility Name: PARKVIEW GARDENS III (0016970)

Address: 5321 DOUGLAS AVE, CALEDONIA, WI 53402

License Status: REGULAR

Licensed/Certified/Registered 2/28/2018 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

**Survey History** 

Survey ID: 0141007 End Date: 10/11/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0135529 End Date: 1/15/2021 Type: STANDARD Purpose: SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #8J6111 Served 2/3/2021

Compliance

<u>Deficiencies Cited</u> <u>Subject Area</u> 89.23(2)(b)2 SERVICES

89.26(4) ANNUAL REVIEW 89.28(6) RISK AGREEMENT

#### **Enforcement History (PARKVIEW GARDENS III--0016970)**

Verified

Corrected

Date: 2/3/2021 SOD #8J6111 Appealed: No

**Sanctions** 

ORDER TO COMPLY

## This is Page 4 of 16 total pages. If printing this report ensure that your printer is set to print only the desired pages.

## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

| Complaint History (PARKVIEW GARDENS III0016970) |   |  |  |  |  |
|---|---|--|--|--|--|
| Date Complaint Received: 5/9/2022               | Date Investigation Completed:           | Date Investigation Completed: 10/11/2022 |  |  |  |
| Subject Area(s) STAFF TRAINING AND PROFICIENCY  | Result<br>NOT SUBSTANTIATED             | SOD#                                     |  |  |  |
| Date Complaint Received: 11/18/2020             | Date Investigation Completed: 1/15/2021 |  |  |  |  |
| Subject Area(s)                                 | Result                                  | <u>SOD #</u>                             |  |  |  |
| PROGRAM SERVICES                                | SUBSTANTIATED                           | 8J6111                                   |  |  |  |

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (REGISTERED)

#### **Facility Information**

Facility Name: PRIMROSE OF MT PLEASANT (0015195)

Address: 1775 N NEWMAN ROAD, MT PLEASANT, WI 53406

License Status: REGULAR

Licensed/Certified/Registered 2/5/2015 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

### **Survey History**

Survey ID: 0141039 End Date: 10/12/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

### Complaint History (PRIMROSE OF MT PLEASANT--0015195)

Date Complaint Received: 2/8/2022 Date Investigation Completed: 10/12/2022

Subject Area(s) Result SOD #

STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

#### **Facility Information**

Facility Name: ELIZABETH GARDENS (0016018) Address: 5111 WRIGHT AVE, RACINE, WI 53406

License Status: REGULAR

Licensed/Certified/Registered 4/27/2016 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

### **Survey History**

**Survey ID: 0138030** End Date: 7/21/2021 **Type: STANDARD** Purpose: SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION **Statement of Deficiency:** #T4EY11

Subject Area

Deficiencies Cited 89.34(2)

TENANT RIGHTS

Compliance

Verified

Corrected

### **Enforcement History (ELIZABETH GARDENS--0016018)**

Date: 12/23/2021 SOD #T4EY11 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION COMPLY WITH REQUIREMENT ORDER TO COMPLY

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## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

### **Facility Information**

Facility Name: HOME HARBOR (0011173) Address: 1600 OHIO ST, RACINE, WI 53405

License Status: REGULAR

Licensed/Certified/Registered 6/1/2006 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

### **Survey History**

Survey ID: 0137670 End Date: 10/28/2021 Type: ABBREVIATED Purpose: SURVEY

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

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## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

#### **Facility Information**

Facility Name: PILLARS AT CRYSTAL BAY (THE) (0017709)

Address: 3950 N MAIN ST, RACINE, WI 53402

License Status: REGULAR

Licensed/Certified/Registered 8/7/2019 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

**Survey History** 

Survey ID: 0141693 End Date: 12/21/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0140485 End Date: 7/26/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0138973 End Date: 11/10/2021 Type: STANDARD Purpose: SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #PSVQ11 Served 4/5/2022

<u>Compliance</u>

<u>Deficiencies Cited</u> <u>Subject Area</u> 89.23(2)(a)2.c SERVICES

89.29(1)(b) ADMISSION & RETENTION OF TENANTS

Verified Corrected

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## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

### Enforcement History (PILLARS AT CRYSTAL BAY (THE)--0017709)

Date: 4/5/2022 SOD #PSVQ11 Appealed: Decision: PENDING

**Sanctions** 

COMPLY WITH REQUIREMENT ORDER TO COMPLY

FORFEITURE---89.23(2)(a)2.c FORFEITURE---89.29(1)(b)

Complaint History (PILLARS AT CRYSTAL BAY (THE)--0017709)

Date Complaint Received: 11/15/2022 Date Investigation Completed: 12/21/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 5/3/2022 Date Investigation Completed: 7/26/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 9/2/2021 Date Investigation Completed: 11/10/2021

Subject Area(s)ResultSOD #ADMINISTRATIONSUBSTANTIATEDPSVQ11PROGRAM SERVICESSUBSTANTIATEDPSVQ11

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

#### **Facility Information**

Facility Name: PLEASANT POINT SENIOR LIVING (0018044)

Address: 8500 CORPORATE DRIVE, RACINE, WI 53406

License Status: REGULAR

Licensed/Certified/Registered 5/1/2020 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

**Survey History** 

Survey ID: 0141327 End Date: 11/3/2022 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0141044 End Date: 10/11/2022 Type: STANDARD Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0137496 End Date: 10/11/2021 Type: STANDARD Purpose: SURVEY

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0133711 End Date: 5/1/2020 Type: ABBREVIATED Purpose: CHOW--DESK REVIEW

Results: LICENSE/CERT/REGISTRATION ISSUED

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## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

| Complaint History (PLEASANT POINT SENIOR LIVING0018044) |  |       |  |  |
|---|--|-------|--|--|
| Date Complaint Received: 3/29/2022                      | Date Investigation Completed: 11/3/2022  |       |  |  |
| Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY             | Result<br>NOT SUBSTANTIATED              | SOD#  |  |  |
| Date Complaint Received: 1/10/2022                      | Date Investigation Completed: 10/11/2022 |       |  |  |
| Subject Area(s) PROGRAM SERVICES                        | <u>Result</u><br>NOT SUBSTANTIATED       | SOD # |  |  |

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

### **Facility Information**

**Facility Name: KILLARNEY KOURT (0017237)** 

Address: 8800 SHANNON LN, STURTEVANT, WI 53177

License Status: REGULAR

Licensed/Certified/Registered 11/1/2018 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

### **Survey History**

No survey activity during the period 2/15/20 to 2/14/23

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

#### **Facility Information**

Facility Name: WATERFORD SENIOR LIVING (0012091)

Address: 301 S SIXTH ST, WATERFORD, WI 53185

License Status: REGULAR

Licensed/Certified/Registered 10/10/2007 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

**Survey History** 

Survey ID: 0142014 End Date: 8/31/2022 Type: OTHER Purpose: COMPLAINT

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #UZP311 Served 2/2/2023

<u>Compliance</u>

<u>Deficiencies Cited</u> <u>Subject Area</u> <u>Verified</u> <u>Corrected</u> 89.34(16) TENANT RIGHTS

Survey ID: 0137575 End Date: 10/25/2021 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0137322 End Date: 9/23/2021 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0136258 End Date: 5/18/2021 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

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## **Provider Inspection Summary**

Bureau of Assisted Living P.O. Box 7940

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Survey ID: 0136027 End Date: 3/17/2021 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0135368 End Date: 12/14/2020 Type: OTHER Purpose: SURVEY/COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0135498 End Date: 10/22/2020 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

**Enforcement History (WATERFORD SENIOR LIVING--0012091)** 

Date: 2/2/2023 SOD #UZP311 Appealed: Decision: PENDING

Sanctions

ORDER TO COMPLY FORFEITURE---89.34(16)

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## **Provider Inspection Summary**

For the period 2/15/2020 to 2/14/2023

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

| Complaint History (WATERFORD SENIOR LIVING0012091)                              |  |                        |  |
|---|--|------------------------|--|
| Date Complaint Received: 8/4/2022   | Date Investigation Completed: 8/31/2022                      |                        |  |
| Subject Area(s) PROGRAM SERVICES  | Result SUBSTANTIATED   | <u>SOD #</u><br>UZP311 |  |
| Date Complaint Received: 10/11/2021   | Date Investigation Completed: 10/25/2021                     |                        |  |
| Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY                                     | Result NOT SUBSTANTIATED                                     | <u>SOD #</u>           |  |
| Date Complaint Received: 9/1/2021   | Date Investigation Completed: 9/23/2021                      |                        |  |
| Subject Area(s) PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY | Result NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED | SOD#                   |  |
| Date Complaint Received: 3/15/2021  | Date Investigation Completed: 5/18/2021                      |                        |  |
| Subject Area(s) RESIDENT RIGHTS   | Result NOT SUBSTANTIATED                                     | <u>SOD #</u>           |  |
| Date Complaint Received: 1/5/2021   | Date Investigation Completed: 3/17/2021                      |                        |  |
| Subject Area(s) RESIDENT RIGHTS   | Result NOT SUBSTANTIATED                                     | <u>SOD #</u>           |  |
| Date Complaint Received: 12/2/2020  | Date Investigation Completed: 12/14/2020                     |                        |  |
| Subject Area(s) ADMINISTRATION PROGRAM SERVICES                                 | Result NOT SUBSTANTIATED NOT SUBSTANTIATED                   | SOD#                   |  |

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